



PHARMAPROGRAMS / NOSTRADATA - INTEGRATED CLAIMING INITIATIVE
FAQ – FACT SHEET

Q. How do I register my pharmacy for the PharmaPrograms/NostraData Integrated Claiming Initiative?

A. An email would have been sent out to you with the link to the enrolment page. The link can be accessed [here](#).

Q. What information will be collected and shared with PharmaPrograms?

A. Only dispense data relevant to claim payments will be shared. No sensitive or identifiable patient information will be shared.

Q. Will I still be able to make claims manually?

A. No. Once enrolled the submit claim form will be locked. However, there is no need to make claims for the applicable programs, as you will automatically receive 100% of eligible claims. QUM programs that require patient consent such as Saxenda or MSD Brenzys will still require manual claiming.

Q. What about back claims?

A. Pharmacies can back claim up to 2 months prior to their enrolment date, by contacting PharmaPrograms on 1300 377 781

Q. Will PharmaPrograms claim on my behalf across all PharmaPrograms initiatives?

A. PharmaPrograms will only make claims on the selected programs listed on the enrolment page ([view here](#)). Once enrolled to this initiative, PharmaPrograms will notify your pharmacy in advance when an existing program will be discontinued or when a new program will be added to the PharmaPrograms/NostraData Integrated Claiming Initiative.

Q. Which programs facilitated by PharmaPrograms are not covered?

A. Any program that require the patient's consent in the claiming process are not included in the PharmaPrograms/NostraData Integrated Claiming Initiative.

Q. Can I pick which programs this Integrated Claiming Initiative covers?

A. No. The PharmaPrograms/NostraData Integrated Claiming Initiative covers all applicable programs at any point in time.

Q. What happens if I charge above the maximum price to patient?

A. Any dispensing that does not meet the applicable program terms and conditions will be ineligible for claiming. As part of your engagement with integrated claiming, the price the pharmacy charged to the patient will be provided to PharmaPrograms. If the price exceeds the maximum price to patient, then that specific claim will not be paid.

Q. Will I still receive the full professional service remuneration for each claim?

A. Yes. There are no administration fees associated with the PharmaPrograms/NostraData Integrated Claiming Initiative.

Q. Do I need a NostraData ID to enrol?

A. No. You only need your PharmaPrograms ID to enrol. If you are not already signed up with NostraData, a Nostra Data representative will reach out and complete your NostraData registration. If you are already registered with NostraData, no further action will be required.

Q. When will I receive payment?

A. The payment scheduling will remain the same. Integrated claims via NostraData will be processed and consolidated each calendar month and processed in the next payment cycle.

Q. Is there any downside with this initiative?

A. Absolutely not! This is a Win-Win scenario. This initiative maximises your pharmacy's revenue through professional service remuneration, whilst also providing you with more time to spend with your customers.

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